Good morning. I am Carol Trocinski, Director of Regulatory Affairs for UnitedHealthcare in the State of Iowa.

Thanks for the opportunity to be speak, listen to comments, and represent United Healthcare, Golden Rule Insurance Company as a carrier.

As you are aware, Golden Rule Insurance Company filed a request for a rate adjustment of 11 percent for the proposed effective date of January 1, 2019. This rate increase is projected to affect approximately 3,379 customers in the State of Iowa.

The requested rate adjustment of 11 percent has been since modified to 7.9 percent.

The 7.9 percent we are requesting is because medical costs for this book of business are expected to increase. There are obviously many factors that impact healthcare cost trends and continue to contribute to the cost increases that have been experienced for this plan, as well as many similar plans across the country. Those key healthcare cost trends that have affected this year's rate increase include increases in costs of medical services and increased utilization.

At United Healthcare, Golden Rule Insurance Company, we're very proud to deliver on our mission to help individuals live healthier lives and make health care work better. We continue to look for ways to restrain health increases and cost increases and be able to provide affordable care in the State of Iowa.

We're hopeful that the lowa Division of Insurance will approve our rate increase as it's based on sound actuarial principles and methods and a direct representation of expected medical costs for this book of business. Doing so will help ensure the 3,379 lowans impacted by this request continue to have the highest quality of care.

That would end my comments. Thank you.